WC Docket no.-10-90

	rm 481 - Carrier Annual Reporting ollection Form	FCC Form 48: OMB Control July 2013	No. 3060-0986/OM8 Control No. 3060-0819
<010>	Study Area Code	349030	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lammert	Received & Inspected OCT 3 0 2013
<035>	Contact Telephone Number: Number of the person identified in data line <030>	407-260-1011	001 3 0 2013
<039>	Contact Email Address: Email of the person identified in data line <030>	regulatory@csilongwood.com	FCC Mail Room
ANNUZ	AL REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice)	(complete attached worksheet) no outages to report	/
<300> <310> <320> <330>	Unfulfilled Service Requests (voice)  Detail on Attempts (voice)  Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)	(attach descriptive document)	
<400> <410> <420> <430> <440> <440>	Number of Complaints per 1,000 customers (voice)  Fixed  Mobile  Number of Complaints per 1,000 customers (broadle)  Fixed  Mobile	pand)	<b>/</b>
<510> <600> <610> <700> <710> <800> <1000> <1010> <11100> <1110>	Service Quality Standards & Consumer Protection R  Functionality in Emergency Situations  Company Price Offerings (voice)  Company Price Offerings (broadband)  Operating Companies and Affiliates  Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	(check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additional I</u> Including Rate-of-Return Carriers affiliated with Price Rate of Return Carriers, Proceed to <u>ROR Additional</u>	e Cap Local Exchange Carriers  (check to indicate certification) (complete attached worksheet)  Documentation Worksheet	
<3005>		(check to indicate certification) (complete attached worksheet)	

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List ABCDE

<113> <114> <115> <116> <117> <118>		<112>		<111>	<110>	<039>	630	<020>	<015>	<010>	(100) Data
Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF)was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.		ĺ	Contact Email Address - Email Address of person identified in data line <0.30> 407-260-1011     Contact Email Address - Email Address of person identified in data line <0.30> xeoulatoryea		Program Year	Study Area Name	> Study Area Code 349030	(100) Service Quality Improvement Reporting Data Collection Form
	Name of Attached Document (.pdf)	company is a		(yes/no) O O			Mark Lammert		Telrite Corporation		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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	No. 3060
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<0.39> Contact Email Address - Email Address of person identified in data line <0.30> regulatory@csilongwood.com

<035> Contact Telephone Number - Number of person identified in data line <030> 407-260-1011

<030> Contact Name - Person USAC should contact regarding this data

2014 Mark Lammert

Telrite Corporation

<015> Study Area Name <020> Program Year

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	<010>	Study Area Code	Code	-		349030				
,	<b>615</b> >	Study Area Name	Vame			Telrite Corporation	orporation			
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,	630 <sub>2</sub>	Contact Nam	Contact Name - Person USAC should contact regarding this data	contact regard	ding this data	Mark Lammert	ert.			
1	635	Contact Tele	Contact Telephone Number - Number of person identified in data line <030>	er of person id	entified in data line	<030> 407-260-1011	F			
	<b>&lt;039&gt;</b>	Contact Ema	Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com	ss of person id	entified in data lin	e<030> regulatory@o	csilongwood.com			
	<701>	Residential L	Residential Local Service Charge Effective Date	ctive Date	E	1/1/2013				
	<702>	Single State-	Single State-wide Residential Local Service Charge	ervice Charge	ГТ					
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		State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State   Iniversal Coming For	Mandatory Extended Area	
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												Exchange (ILEC)	<925	Contact Email Address - Email Address of person identified in data line <030>	Contact Telephone Number - Number of person identified in data line <030> 407-260-1011	Contact Name - Person USAC should contact regarding this data			
						work	Se					Residential Rate	<b1></b1>	1	in data line <030>		2014	Tel	349030
						worksheet	See attached					State Regulated Fees	<b>42</b> >	regulatory@csilongwood.com	407-260-1011	Mark Lammert	44	Telrite Corporation	030
												Total Rate and Fees	6	gwood.com					
												Broadband Service - Download Speed (Mbps)	<b>≪1</b> b						
												Broadband Service - Upload Speed (Mbps)	<d2></d2>						
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												Usage Allowance Action Taken When Limit Reached { select }	<b>♦</b>						

	See attached worksheet	See a	
Doing Business As Company or Brand Designation	SAC	Affiliates	
<b>~3&gt;</b>	<a2></a2>	<813> <a1></a1>	<b>&amp;</b> 1
The state of the s		<812> Operating Company Life Wireless Holdings, ILC	<u>&amp;</u>
The state of the s		<811> Holding Company	<81
		<810> Reporting Carrier Telrite Corporation	< <u>81</u>
	llongwood.com	<039> Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com	  ê
		1	l ê
		<030> Contact Name - Person USAC should contact regarding this data Mark Lammert	lâ
		<020> Program Year 2014	<u>^</u>
	on	<015> Study Area Name Telrite Corporation	<u>≙</u>
		<010> Study Area Code 349030	ê
July 2013			
FCC Form 48.1		(800) Operating Companies	(800)

regulatory@csilongwood.com	<039> Contact Email Address Email Address Femail Address of person identified in data line <030> 407-260-1011	- 1	1	1	<015> Study Area Name	July 2013	OMB Control No. 3060	Data Collection Form	(Subj. Final Lands Reporting
						CTOO DOOM CONTINUED TO	H No. 3060-0986/OMB Control In 3060-0910	. T8	

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Name of Attached Document (.pdf)

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
  <929> Compliance with Tribal Business and It.
- 29> Compliance with Tribal Business and Licensing requirements.

_		 					
					NA)	(Yes,No,	Select

<1130>	<1120>	<039>	<035>	<030>	<020>	<015>	<010>	(1100) N Data Col
Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	Please check this box to confirm no terrestrial backhaul <1120> options exist within the supported area pursuant to § 54.313(G)	Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com	<035> Contact Telephone Number - Number of person identified in data line <030>	<030> Contact Name - Person USAC should contact regarding this data	Program Year	<015> Study Area Name	Study Area Code	(1100) No Terrestrial Backhaul Reporting Data Collection Form
		> regulatory@csilongwood.com		Mark Lammert	2014	Telrite Corporation	349030	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<039>	<035>	<030>	<020>	<015>	<010>	(1200) Tern Lifeline Data Collec
<039> Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com	<035> Contact Telephone Number - Number of person identified in data line <030> 407-260-1011	<030> Contact Name - Person USAC should contact regarding this data	<020> Program Year 21	<015> Study Area Name Tr.	<010> Study Area Code	(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form
regulatory@csilongwood.com	407-260-1011	Mark Lammert	2014	Telrite Corporation	349030	FCC Form 48.1 9M8 Control No. 3060-0986/0M8 Control No. 3060-0819 July 2013

<1223>	<1222>	<1221>		<1220>	<1210>
<1223> Additional charges for toll calls, and rates for each such plan.	Details on the number of minutes provided as part of the plan,	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	Link to Public Website	<1210> Terms & Conditions of Voice Telephony Lifeline Plans
	<b>\</b>			НПР_	
				www.lifewireless.com	Name of attached document (.pdf)
•					

	2021>	2017> 2018> 2019> 2020>	:2016>	<2012><2013><2014><2015>	<2010> <2011>	<039>	<030>	<020>	6010	2000) P Data Col Ticluding
	Interim Progress Community Anchor Institutions	Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification	Incremental Connect America Phase I reporting 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2))	Contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address - Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person identified in data line <030> regularing the contact Email Address of person ide	Contact Name - Person USAC should contact regarding this data  Kentact Telephone Number - Number of person identified in data line coacy.	Program Year		2000) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers
	Name of Attached Document Listing Required Information	021, as a recipient dresses of o broadband		(2(a))			Mark Lammert	Telrite Corporation 2014	349030	PCC Form 481  OMB Control No. 3050-0986/OMB Control No. 3050-0819  TREPS  JUN 2013
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UOIDUIDINO	Attach the worksheet listing required information	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	Underlying information subjected to an officer certification.	Underlying information subjected to a review by an independent certified public accountant	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	Management letter issued by the independent certified public accountant that performed the company's financial audit.	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, is your company audited?	PDF of Balance Sheet, income Statement and Statement of Cash Flows	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		Progress Report on 5 Year Plan	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate		Contact lelephone Number - Number of person identified in data line <03	Contact Name - Person USAC should contact regarding this data	1	Study Area Code		Data Collection Form	[3000] Rate Of Return Carrier Additional Documentation
Name of Attached Document Listing Required Information										Name of Attached Document Listing Required Information			Name of Attached Document Listing Required information		Name of Attached Document Listing Required information		its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the f CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.	regulatory@csilongwood.com	407-260-1011	Mark Lammert	Corporation		7.7		100 mm to 100 mm
	[		]					<b>a</b> 0		(Yes/No)			(Yes/No)	. [		anno store is attitude.	ng compliance with the financial reporting requirements set forth in 47 sched below is accurate						July 2013	CIVIS Control No. 3060-0986/CIVIS Control No. 3060-0819	To ARCEOTH 481

	tion - Reporting Car lection Form	rier	FCC Form 481 OMB Control No. 3060-0986/QMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	349030	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2014	
<030>	Contact Name - Pers	on USAC should contact regarding this data Mark Lammert	
<035>		Number - Number of person identified in data line <030> 407-260-1011	
<039>		ss - Email Address of person identified in data line <030> regulatory@csilongwo	pod com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilitie: recipients; and, to the best of my knowledge, the information reported	racy of the Data Reported for the Annual Reporting for CAF or LI Recipients s include ensuring the accuracy of the annual reporting requirements for universal service support d on this form and in any attachments is accurate.
Name of Reporting Carrier: Telrite Corporation	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 10/03/2013
Printed name of Authorized Officer: Kelly Jesel	Date
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 678-202-1294	
Study Area Code of Reporting Carrier: 349030	Filing Due Date for this form: 10/15/2013

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	349030
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2014
<030>	Contact Name - Person USAC	should contact regarding this data Mark Lammert
<035>		Number of person identified in data line <030> 407-260-1011
<039>		Address of person identified in data line <030> regulatory@csilongwood.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

ir cernia nigr manue of Adebti	rize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  is authorized to submit the information reported on behalf of the reporting carrier.  esponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ta provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	
Printed name of Authorized Officer:	Date:
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can l	punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Auth	orized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
l, as agent for the reporting carrier, certify that I am authorized the data reported herein based on data provided by the report	d to submit the annual reports for universal service support reciplents on behalf of the reporting carrier; I have provided ting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	- For the Carl is accurate.
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	
Printed name of Authorized Agent or Employee of Agent:	Date:
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be	e punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.



FCC Form 481

Section 500 - Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Telrite Corporation d/b/a Life Wireless (Telrite) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- 1. Telrite discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on Telrite's website at <a href="https://www.lifewireless.com">www.lifewireless.com</a>.
- 2. Telrite provides service availability information on their website at www.lifewireless.com.
- 3. Telrite provides contract terms to subscribers when they initiate or change service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Telrite's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued usage and eligibility in the program.
- 5. Telrite provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in published Lifeline advertising materials.
- 6. Telrite customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at <a href="www.lifewireless.com">www.lifewireless.com</a>.
- 7. Telrite's toll-free customer service number is 888-543-3620. Customers may also dial 611 from their Life Wireless handset to reach customer service free of charge or by contacting Telrite via email at info@lifewireless.com. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- 8. Telrite responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. Telrite has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. Telrite has available to Lifeline customers an online portal where customers can check their balances and purchase additional minutes.



FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Telrite Corporation d/b/a Life Wireless (Telrite) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Telrite, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Telrite maintains its own diesel-powered backup generator at their switching facility in Georgia. All systems within the facility are implemented on redundant servers, each with redundant data network and power.